

ANNOUNCEMENT ON THE REPLACEMENT AND EXCHANGE OF BANKNOTES AND COINS

Effective from May 5, 2025

I. Banking procedures in case of banknotes and coins damaged and suspected to be forged

1. Damaged HUF banknotes and coins

As prescribed in NBH Decrees 1/2023. (I.17.) and 20/2019. (V.13.) the Bank shall act as follows during cash desk opening hours in the involved branches determined in point III:

- Without quantitative limitations, replace HUF banknotes and coins free of charge which are no longer considered as legal tender and unable for circulation, for same denomination, marketable banknotes or coins. In case of accepting damaged HUF banknotes or coins for payment, including payment to the customer's own payment account, the Bank will charge a fee according to the relevant list of conditions¹. Payment account with the Bank or application payment service is not criteria for application of exchange service prescribed herein.
- The Bank undertakes to change maximum 50 pieces of the current HUF banknotes or HUF banknotes classified as legal currency but unable for circulation, up to the measure of the available stock for current HUF banknotes or – at most 100 pieces – current HUF coins.
- Incomplete HUF banknotes shall be replaced or accepted for payment by the Bank if the extent of such banknote is more than half in a single piece. Incomplete HUF banknotes taped together continuously at one or more places by the client shall also be replaced if it can be established without doubt that the parts fit together originate from the same banknote, and each parts covered together more than 50% of the banknote. Half (50%) or smaller HUF banknotes shall not be replaced by the Bank, they shall be withdrawn by the Bank from the client free of charge, and shall be sent by the Bank to NBH with the related report for withdrawal and destruction purposes.
- Those truncated forint banknotes, where it is not sure that the size of the submitted forint banknote part(s) exceeds 50%, the Bank shall receive from the client free of charge and send it to the NBH for the purpose of expert

¹ In case of private clients: the „List of Conditions for Private Persons” or „List of conditions of KDB Basic Account Package for Private Persons”; in case of corporate clients: the „List of Conditions for Corporates and Other Organisations” or „List of Conditions of KDB Basic Account Package for Corporates and Other Organisations”

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examination together with the related report. The Bank shall notify the client of the result of the expert examination from the date of receiving in 10 working days, and send or settle the value of the truncated forint banknote if it exceeds 50%.

- The Bank can replace the incomplete HUF banknotes that are greater than 50% during the cash desk opening hours in all the branches.

2. Damaged foreign currency banknotes

The Bank does not replace damaged foreign currency banknotes.

3. Exchange of HUF banknotes and coins withdrawn from circulation

The Bank exchanges or accepts for payment, including payment to the customer's own payment account the HUF banknotes and coins - withdrawn from circulation by NBH and not classified as legal tender anymore - to legal tender for 3 years counted from the deadline of withdrawal in case of HUF banknotes and for 1 year counted from the deadline of withdrawal in case of coins without quantitative limitation. Payment account with the Bank or application payment service is not criteria for application of exchange service prescribed herein and the Bank provides the present service free of charge and in all of the branches, in case of cash deposit the Bank will charge a fee according to the relevant list of conditions¹. The Bank may make the exchange of HUF banknotes exceeding of 10 pieces or coins exceeding of 50 pieces subject to client's prior notification, provided that the exchange shall be carried out within two working days following the notification of the client's request for exchange.

4. Banknotes and coins suspected to be forged

In case of banknotes and coins suspected to be forged, the Bank shall act pursuant to current regulations (Section 29 NBH Decree 1/2023 (I.17.), and Section 7, NBH Decree 20/2019 (V.13.)).

The Bank is obliged to forward the banknotes suspected by it to be forged together with related records about take-over to the NBH. The Bank shall notify the client of the result of the expert examination by NBH from the date of receiving in 10 working days, and send or settle the value of the valid forint banknote or coin.

II. Interchange of banknote and coin denominations (exchange)

1. Interchange of HUF banknote and coin denominations

- The Bank has the right to charge fee on service providing defined here the level of which is equal to the fee on banknote and coin exchange determined in the article regarding Cash service in the List of Conditions concerning account keeping.
- The Bank undertakes to change maximum 50 pieces of the current HUF coins or HUF coins classified as legal currency but unable for circulation, up to the measure of the available stock for current HUF coins or banknotes.
- The Bank undertakes to change maximum 50 pieces of the current HUF banknotes or HUF banknotes classified as legal currency but unable for

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circulation, up to the measure of the available stock for current HUF banknotes or – at most 100 pieces – current HUF coins.

- The Bank undertakes – in case of that demands which exceeds the available stock – to fulfill the client's changing request – maximum 50 pieces of HUF banknote/ HUF coin - within 3 working days by the client's prior phone notice. In this case the changing fee has to be hold on the client's current account until the date of fulfillment, and this fee has to be debited on the 3rd working day even the client desists form the changing intention.
- The Bank provides the present service during the cash desk opening hours in all the branches.
- The Bank reserves the right to deny providing the present service in case the client does not have a payment account with the Bank.
- The Bank does not accept intentionally truncated forint coins or those coins which validity or face value cannot be clearly recognizable.

2. Interchange of foreign currency banknote and coin denominations

The Bank does not exchange foreign currency banknote, coin denominations.

III. Branches involved

KDB Head Office: 1054 Budapest, Bajcsy-Zsilinszky út 42-46.

IV. Information on ATMs

1. Own ATMs

KDB Head Office: 1054 Budapest, Bajcsy-Zsilinszky út 42-46.

2. The maximum number of banknotes that can be withdrawn per transaction from own ATMs

A maximum of 40 banknotes can be withdrawn from any ATM per transaction.

In case of any discrepancy between the English and the Hungarian version of this Announcement, the Hungarian version shall govern.