



Dear Customer,

We hereby inform you that in order to ensure more cost-effective banking operation, KDB Bank Europe Ltd. (hereinafter referred to as the Bank) took a strategic decision to close the Kőbánya Branch (1101 Budapest, Kőbányai út 49.) **on 30<sup>th</sup> April 2025** and will henceforth provide banking services only through its Head Office Branch.

The Head Office Branch will take over the management of all financial and auxiliary financial services provided by the Bank that you use in the Kőbánya Branch.

Kőbánya Branch will be open as usual on its last working day, 30<sup>th</sup> April 2025. The ATM located at the branch will be available until the end of that day, after which own ATM will only be available at the Head Office Branch.

The professional colleagues of the successor Head Office Branch are waiting for you with full service.

**Head Office Branch contact information and phone number:**

1054 Budapest, Bajcsy-Zsilinszky street 42-46.

Phone: (+36 1) 374-9990, fax: (+36 1) 328-5454

Email: [info@kdbbank.eu](mailto:info@kdbbank.eu)

**Head Office Branch opening hours:**

Monday - Thursday: 8:30-16:30

Friday: 8:30-15:30

We encourage you to use the Bank's electronic channel, KDB NetBank, which allows you to manage most of your banking transactions conveniently at any time of the day, without having to visit the Bank's branch. If you do not have KDB NetBank access yet, you can apply for this service at our branch in person.

If you have any questions regarding the above, please contact our colleagues at our branch or call our Call Center at (+36 1) 473 4440.

We thank you for your understanding and trust. We hope that you will remain our client in the future and that you will turn to us with trust so that we can help you manage your finances with the expertise and attention you have come to expect.

Budapest, 24 February 2025

Best regards:  
KDB Bank Europe Ltd.