

2023 Q4	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)					
	Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2023.10.01	100.00%	100.00%	100.00%	100.00%	0.163	0.140	0.138	0.157	N/A
2023.10.02	100.00%	100.00%	100.00%	100.00%	0.235	0.137	0.143	0.151	N/A
2023.10.03	100.00%	100.00%	100.00%	100.00%	0.166	0.135	0.147	0.174	N/A
2023.10.04	100.00%	100.00%	100.00%	100.00%	0.175	0.139	0.144	0.146	N/A
2023.10.05	100.00%	100.00%	100.00%	100.00%	0.222	0.141	0.147	0.149	N/A
2023.10.06	100.00%	100.00%	100.00%	100.00%	0.191	0.154	0.142	0.153	N/A
2023.10.07	100.00%	100.00%	100.00%	100.00%	0.149	0.134	0.134	0.157	N/A
2023.10.08	100.00%	100.00%	100.00%	100.00%	0.147	0.137	0.140	N/A	N/A
2023.10.09	100.00%	100.00%	100.00%	100.00%	0.197	0.137	0.145	0.172	N/A
2023.10.10	100.00%	100.00%	100.00%	100.00%	0.209	0.163	0.158	0.182	N/A
2023.10.11	100.00%	100.00%	100.00%	100.00%	0.212	0.168	0.167	0.185	N/A
2023.10.12	100.00%	100.00%	100.00%	100.00%	0.225	0.170	0.172	0.188	N/A
2023.10.13	100.00%	100.00%	100.00%	100.00%	0.217	0.171	0.171	0.180	N/A
2023.10.14	100.00%	100.00%	100.00%	100.00%	0.160	0.168	0.181	0.172	N/A
2023.10.15	100.00%	100.00%	100.00%	100.00%	0.194	0.171	0.172	0.169	N/A
2023.10.16	100.00%	100.00%	100.00%	100.00%	0.234	0.168	0.172	0.200	N/A
2023.10.17	100.00%	100.00%	100.00%	100.00%	0.215	0.175	0.172	0.272	N/A
2023.10.18	100.00%	100.00%	100.00%	100.00%	0.209	0.161	0.167	0.236	N/A
2023.10.19	100.00%	100.00%	100.00%	100.00%	0.225	0.170	0.170	0.181	N/A
2023.10.20	100.00%	100.00%	100.00%	100.00%	0.212	0.170	0.173	0.190	N/A
2023.10.21	100.00%	100.00%	100.00%	100.00%	0.175	0.160	0.169	0.163	N/A
2023.10.22	100.00%	100.00%	100.00%	100.00%	0.166	0.174	0.162	N/A	N/A
2023.10.23	100.00%	100.00%	100.00%	100.00%	0.152	0.162	0.164	0.236	N/A
2023.10.24	100.00%	100.00%	100.00%	100.00%	0.216	0.157	0.171	0.181	N/A
2023.10.25	100.00%	100.00%	100.00%	100.00%	0.247	0.160	0.170	0.195	N/A
2023.10.26	100.00%	100.00%	100.00%	100.00%	0.187	0.150	0.156	0.172	N/A
2023.10.27	100.00%	100.00%	100.00%	100.00%	0.193	0.146	0.153	0.152	N/A
2023.10.28	100.00%	100.00%	100.00%	100.00%	0.178	0.156	0.149	0.159	N/A
2023.10.29	99.00%	99.00%	99.00%	99.00%	0.180	0.163	0.162	N/A	N/A
2023.10.30	100.00%	100.00%	100.00%	100.00%	0.316	0.140	0.145	0.146	N/A
2023.10.31	100.00%	100.00%	100.00%	100.00%	0.171	0.137	0.138	0.157	N/A
2023.11.01	100.00%	100.00%	100.00%	100.00%	0.139	0.119	0.131	0.138	N/A
2023.11.02	100.00%	100.00%	100.00%	100.00%	0.170	0.126	0.128	0.148	N/A
2023.11.03	100.00%	100.00%	100.00%	100.00%	0.175	0.125	0.132	0.141	N/A
2023.11.04	100.00%	100.00%	100.00%	100.00%	0.139	0.120	0.123	0.145	N/A
2023.11.05	100.00%	100.00%	100.00%	100.00%	0.466	0.361	0.273	1.601	N/A
2023.11.06	100.00%	100.00%	100.00%	100.00%	0.175	0.129	0.136	0.148	N/A
2023.11.07	100.00%	100.00%	100.00%	100.00%	0.169	0.126	0.132	0.147	N/A
2023.11.08	100.00%	100.00%	100.00%	100.00%	0.167	0.132	0.136	0.156	N/A
2023.11.09	100.00%	100.00%	100.00%	100.00%	0.220	0.124	0.130	0.140	N/A
2023.11.10	100.00%	100.00%	100.00%	100.00%	0.207	0.135	0.135	0.144	N/A
2023.11.11	100.00%	100.00%	100.00%	100.00%	0.123	0.120	0.120	0.131	N/A
2023.11.12	100.00%	100.00%	100.00%	100.00%	0.277	0.399	0.311	0.139	N/A
2023.11.13	100.00%	100.00%	100.00%	100.00%	0.171	0.126	0.129	0.143	N/A

2023 Q4	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)					
	Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2023.11.14	100.00%	100.00%	100.00%	100.00%	0.199	0.124	0.130	0.145	N/A
2023.11.15	100.00%	100.00%	100.00%	100.00%	0.164	0.125	0.134	0.133	N/A
2023.11.16	100.00%	100.00%	100.00%	100.00%	0.151	0.128	0.132	0.142	N/A
2023.11.17	100.00%	100.00%	100.00%	100.00%	0.203	0.128	0.135	0.138	N/A
2023.11.18	100.00%	100.00%	100.00%	100.00%	0.153	0.130	0.111	0.135	N/A
2023.11.19	100.00%	100.00%	100.00%	100.00%	0.438	0.339	0.168	N/A	N/A
2023.11.20	100.00%	100.00%	100.00%	100.00%	0.172	0.131	0.128	0.181	N/A
2023.11.21	100.00%	100.00%	100.00%	100.00%	0.166	0.127	0.122	0.147	N/A
2023.11.22	100.00%	100.00%	100.00%	100.00%	0.196	0.125	0.124	0.152	N/A
2023.11.23	100.00%	100.00%	100.00%	100.00%	0.146	0.124	0.130	0.136	N/A
2023.11.24	100.00%	100.00%	100.00%	100.00%	0.171	0.127	0.121	0.147	N/A
2023.11.25	100.00%	100.00%	100.00%	100.00%	0.142	0.131	0.109	0.148	N/A
2023.11.26	100.00%	100.00%	100.00%	100.00%	0.123	0.127	0.120	0.126	N/A
2023.11.27	100.00%	100.00%	100.00%	100.00%	0.166	0.128	0.126	0.144	N/A
2023.11.28	100.00%	100.00%	100.00%	100.00%	0.191	0.131	0.135	0.153	N/A
2023.11.29	100.00%	100.00%	100.00%	100.00%	0.161	0.125	0.128	0.152	N/A
2023.11.30	100.00%	100.00%	100.00%	100.00%	0.161	0.137	0.125	0.149	N/A
2023.12.01	100.00%	100.00%	100.00%	100.00%	0.154	0.124	0.117	0.140	N/A
2023.12.02	100.00%	100.00%	100.00%	100.00%	0.156	0.125	0.112	0.119	N/A
2023.12.03	100.00%	100.00%	100.00%	100.00%	0.121	0.122	0.126	N/A	N/A
2023.12.04	100.00%	100.00%	100.00%	100.00%	0.184	0.123	0.129	0.149	N/A
2023.12.05	100.00%	100.00%	100.00%	100.00%	0.154	0.127	0.131	0.155	N/A
2023.12.06	100.00%	100.00%	100.00%	100.00%	0.167	0.130	0.128	0.138	N/A
2023.12.07	100.00%	100.00%	100.00%	100.00%	0.148	0.122	0.129	0.144	N/A
2023.12.08	100.00%	100.00%	100.00%	100.00%	0.162	0.126	0.130	0.148	N/A
2023.12.09	100.00%	100.00%	100.00%	100.00%	0.135	0.121	0.116	0.129	N/A
2023.12.10	100.00%	100.00%	100.00%	100.00%	0.128	0.125	0.115	N/A	N/A
2023.12.11	100.00%	100.00%	100.00%	100.00%	0.187	0.123	0.129	0.143	N/A
2023.12.12	100.00%	100.00%	100.00%	100.00%	0.175	0.129	0.133	0.142	N/A
2023.12.13	100.00%	100.00%	100.00%	100.00%	0.162	0.127	0.133	0.150	N/A
2023.12.14	100.00%	100.00%	100.00%	100.00%	0.153	0.126	0.135	0.141	N/A
2023.12.15	100.00%	100.00%	100.00%	100.00%	0.161	0.127	0.130	0.146	N/A
2023.12.16	100.00%	100.00%	100.00%	100.00%	0.197	0.120	0.124	0.146	N/A
2023.12.17	100.00%	100.00%	100.00%	100.00%	0.131	0.120	0.112	N/A	N/A
2023.12.18	100.00%	100.00%	100.00%	100.00%	0.172	0.128	0.133	0.146	N/A
2023.12.19	100.00%	100.00%	100.00%	100.00%	0.160	0.133	0.132	0.143	N/A
2023.12.20	100.00%	100.00%	100.00%	100.00%	0.163	0.125	0.131	0.148	N/A
2023.12.21	100.00%	100.00%	100.00%	100.00%	0.179	0.126	0.133	0.158	N/A
2023.12.22	100.00%	100.00%	100.00%	100.00%	0.175	0.126	0.136	0.151	N/A
2023.12.23	100.00%	100.00%	100.00%	100.00%	0.148	0.130	0.113	0.128	N/A
2023.12.24	100.00%	100.00%	100.00%	100.00%	0.171	0.142	0.110	0.144	N/A
2023.12.25	100.00%	100.00%	100.00%	100.00%	0.211	0.124	0.122	N/A	N/A
2023.12.26	100.00%	100.00%	100.00%	100.00%	0.140	0.141	0.120	N/A	N/A
2023.12.27	100.00%	100.00%	100.00%	100.00%	0.145	0.129	0.132	0.148	N/A

2023 Q4	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)				
Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2023.12.28	100.00%	100.00%	100.00%	0.152	0.127	0.132	0.135	N/A
2023.12.29	100.00%	100.00%	100.00%	0.266	0.126	0.133	0.138	N/A
2023.12.30	100.00%	100.00%	100.00%	0.539	0.130	0.121	0.138	N/A
2023.12.31	100.00%	100.00%	100.00%	0.145	0.122	0.118	0.163	N/A

Legend:

N/A: there was no such inquiry on the specific channel on the specific day.