

2025 Q2	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)					
	Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2025.04.01	100.00%	100.00%	100.00%	100.00%	0.196	0.145	0.146	0.196	N/A
2025.04.02	100.00%	100.00%	100.00%	100.00%	0.253	0.142	0.142	0.192	N/A
2025.04.03	100.00%	100.00%	100.00%	100.00%	0.212	0.144	0.144	0.186	N/A
2025.04.04	100.00%	100.00%	100.00%	100.00%	0.257	0.146	0.145	0.178	N/A
2025.04.05	100.00%	100.00%	100.00%	100.00%	0.135	0.164	0.147	N/A	N/A
2025.04.06	100.00%	100.00%	100.00%	100.00%	0.358	0.145	0.138	N/A	N/A
2025.04.07	100.00%	100.00%	100.00%	100.00%	0.176	0.146	0.149	0.198	N/A
2025.04.08	100.00%	100.00%	100.00%	100.00%	0.277	0.148	0.160	0.197	N/A
2025.04.09	100.00%	100.00%	100.00%	100.00%	0.339	0.146	0.154	0.207	N/A
2025.04.10	100.00%	100.00%	100.00%	100.00%	0.329	0.147	0.148	0.197	N/A
2025.04.11	100.00%	100.00%	100.00%	100.00%	0.245	0.151	0.157	0.201	N/A
2025.04.12	100.00%	100.00%	100.00%	100.00%	0.267	0.143	0.138	N/A	N/A
2025.04.13	100.00%	100.00%	100.00%	100.00%	0.163	0.152	0.137	N/A	N/A
2025.04.14	100.00%	100.00%	100.00%	100.00%	0.302	0.147	0.146	0.190	N/A
2025.04.15	100.00%	100.00%	100.00%	100.00%	0.241	0.141	0.145	0.186	N/A
2025.04.16	100.00%	100.00%	100.00%	100.00%	0.199	0.145	0.201	0.196	N/A
2025.04.17	100.00%	100.00%	100.00%	100.00%	0.202	0.156	0.150	0.204	N/A
2025.04.18	100.00%	100.00%	100.00%	100.00%	0.143	0.156	0.150	N/A	N/A
2025.04.19	100.00%	100.00%	100.00%	100.00%	0.156	0.148	0.149	N/A	N/A
2025.04.20	100.00%	100.00%	100.00%	100.00%	0.141	0.146	0.145	N/A	N/A
2025.04.21	100.00%	100.00%	100.00%	100.00%	0.161	0.156	0.149	N/A	N/A
2025.04.22	100.00%	100.00%	100.00%	100.00%	0.253	0.157	0.152	0.200	N/A
2025.04.23	100.00%	100.00%	100.00%	100.00%	0.252	0.160	0.147	0.180	N/A
2025.04.24	100.00%	100.00%	100.00%	100.00%	0.212	0.157	0.149	0.201	N/A
2025.04.25	100.00%	100.00%	100.00%	100.00%	0.261	0.154	0.151	0.418	N/A
2025.04.26	100.00%	100.00%	100.00%	100.00%	0.229	0.148	0.157	N/A	N/A
2025.04.27	100.00%	100.00%	100.00%	100.00%	0.154	0.566	0.294	0.375	N/A
2025.04.28	100.00%	100.00%	100.00%	100.00%	0.298	0.533	0.326	0.463	N/A
2025.04.29	100.00%	100.00%	100.00%	100.00%	0.239	0.142	0.154	0.213	N/A
2025.04.30	100.00%	100.00%	100.00%	100.00%	0.258	0.218	0.226	0.226	N/A
2025.05.01	100.00%	100.00%	100.00%	100.00%	0.180	0.172	0.173	N/A	N/A
2025.05.02	100.00%	100.00%	100.00%	100.00%	0.163	0.167	0.165	N/A	N/A
2025.05.03	100.00%	100.00%	100.00%	100.00%	0.227	0.163	0.160	N/A	N/A
2025.05.04	100.00%	100.00%	100.00%	100.00%	1.233	0.168	0.166	N/A	N/A
2025.05.05	100.00%	100.00%	100.00%	100.00%	0.241	0.167	0.167	0.191	N/A
2025.05.06	100.00%	100.00%	100.00%	100.00%	0.252	0.169	0.171	0.220	N/A
2025.05.07	100.00%	100.00%	100.00%	100.00%	2.521	2.114	2.140	0.203	N/A
2025.05.08	100.00%	100.00%	100.00%	100.00%	0.267	0.338	0.198	0.238	N/A
2025.05.09	100.00%	100.00%	100.00%	100.00%	0.274	0.188	0.183	0.243	N/A
2025.05.10	100.00%	100.00%	100.00%	100.00%	0.218	0.182	0.186	N/A	N/A
2025.05.11	100.00%	100.00%	100.00%	100.00%	0.163	0.178	0.172	N/A	N/A
2025.05.12	100.00%	100.00%	100.00%	100.00%	0.285	0.179	0.181	0.225	N/A
2025.05.13	100.00%	100.00%	100.00%	100.00%	0.262	0.204	0.176	0.217	N/A
2025.05.14	100.00%	100.00%	100.00%	100.00%	0.256	0.179	0.175	0.231	N/A

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	Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2025.05.15	100.00%	100.00%	100.00%	100.00%	0.399	0.172	0.182	0.226	N/A
2025.05.16	100.00%	100.00%	100.00%	100.00%	0.285	0.175	0.179	0.228	N/A
2025.05.17	100.00%	100.00%	100.00%	100.00%	0.186	0.189	0.176	0.238	N/A
2025.05.18	100.00%	100.00%	100.00%	100.00%	0.181	0.172	0.178	N/A	N/A
2025.05.19	100.00%	100.00%	100.00%	100.00%	0.242	0.182	0.188	0.209	N/A
2025.05.20	100.00%	100.00%	100.00%	100.00%	0.305	0.201	0.209	0.230	N/A
2025.05.21	100.00%	100.00%	100.00%	100.00%	0.279	0.187	0.177	0.209	N/A
2025.05.22	100.00%	100.00%	100.00%	100.00%	0.266	0.177	0.176	0.198	N/A
2025.05.23	100.00%	100.00%	100.00%	100.00%	0.261	0.181	0.179	0.231	N/A
2025.05.24	100.00%	100.00%	100.00%	100.00%	0.009	10.240	17.668	N/A	N/A
2025.05.25	100.00%	100.00%	100.00%	100.00%	0.205	0.151	0.144	N/A	N/A
2025.05.26	100.00%	100.00%	100.00%	100.00%	0.261	0.160	0.154	0.196	N/A
2025.05.27	100.00%	100.00%	100.00%	100.00%	0.254	0.151	0.157	0.192	N/A
2025.05.28	100.00%	100.00%	100.00%	100.00%	0.310	0.158	0.167	0.202	N/A
2025.05.29	100.00%	100.00%	100.00%	100.00%	0.224	0.160	0.157	0.221	N/A
2025.05.30	100.00%	100.00%	100.00%	100.00%	0.348	0.164	0.153	0.191	N/A
2025.05.31	100.00%	100.00%	100.00%	100.00%	0.154	0.159	0.150	N/A	N/A
2025.06.01	100.00%	100.00%	100.00%	100.00%	0.141	0.154	0.163	N/A	N/A
2025.06.02	100.00%	100.00%	100.00%	100.00%	0.196	0.163	0.166	0.207	N/A
2025.06.03	100.00%	100.00%	100.00%	100.00%	0.347	0.160	0.166	0.220	N/A
2025.06.04	100.00%	100.00%	100.00%	100.00%	0.260	0.166	0.172	0.202	N/A
2025.06.05	100.00%	100.00%	100.00%	100.00%	0.223	0.166	0.163	0.213	N/A
2025.06.06	100.00%	100.00%	100.00%	100.00%	0.282	0.164	0.168	0.183	N/A
2025.06.07	100.00%	100.00%	100.00%	100.00%	0.171	0.186	0.160	N/A	N/A
2025.06.08	100.00%	100.00%	100.00%	100.00%	0.247	0.219	0.176	N/A	N/A
2025.06.09	100.00%	100.00%	100.00%	100.00%	0.236	0.177	0.167	N/A	N/A
2025.06.10	100.00%	100.00%	100.00%	100.00%	0.333	0.164	0.166	0.210	N/A
2025.06.11	100.00%	100.00%	100.00%	100.00%	0.267	0.170	0.171	0.193	N/A
2025.06.12	100.00%	100.00%	100.00%	100.00%	0.291	0.170	0.161	0.190	N/A
2025.06.13	100.00%	100.00%	100.00%	100.00%	0.269	0.170	0.176	0.191	N/A
2025.06.14	100.00%	100.00%	100.00%	100.00%	0.195	0.186	0.156	N/A	N/A
2025.06.15	100.00%	100.00%	100.00%	100.00%	0.231	0.152	0.189	N/A	N/A
2025.06.16	100.00%	100.00%	100.00%	100.00%	0.230	0.175	0.163	0.220	N/A
2025.06.17	100.00%	100.00%	100.00%	100.00%	0.296	0.162	0.187	0.199	N/A
2025.06.18	100.00%	100.00%	100.00%	100.00%	0.277	0.174	0.173	0.204	N/A
2025.06.19	100.00%	100.00%	100.00%	100.00%	0.293	0.167	0.172	0.349	N/A
2025.06.20	100.00%	100.00%	100.00%	100.00%	0.388	0.179	0.166	0.197	N/A
2025.06.21	100.00%	100.00%	100.00%	100.00%	0.283	0.156	0.187	N/A	N/A
2025.06.22	100.00%	100.00%	100.00%	100.00%	0.775	0.179	0.157	N/A	N/A
2025.06.23	100.00%	100.00%	100.00%	100.00%	0.291	0.209	0.176	0.211	N/A
2025.06.24	100.00%	100.00%	100.00%	100.00%	0.390	0.178	0.178	0.212	N/A
2025.06.25	100.00%	100.00%	100.00%	100.00%	0.287	0.169	0.176	0.201	N/A
2025.06.26	100.00%	100.00%	100.00%	100.00%	0.193	0.172	0.171	0.196	N/A
2025.06.27	100.00%	100.00%	100.00%	100.00%	0.218	0.172	0.165	0.209	N/A

2025 Q2	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)				
Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2025.06.28	100.00%	100.00%	100.00%	0.159	0.155	0.157	N/A	N/A
2025.06.29	100.00%	100.00%	100.00%	0.163	0.154	0.155	N/A	N/A
2025.06.30	100.00%	100.00%	100.00%	0.226	0.169	0.176	0.211	N/A

Legend:

N/A: there was no such inquiry on the specific channel on the specific day.