

2026 Q2	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)					
	Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2026.04.01	100.00%	100.00%	100.00%	100.00%	1.184	1.065	1.009	0.179	N/A
2026.04.02	100.00%	100.00%	100.00%	100.00%	0.464	2.547	2.877	0.376	N/A
2026.04.03	100.00%	100.00%	100.00%	100.00%	0.237	0.238	0.233	N/A	N/A
2026.04.04	100.00%	100.00%	100.00%	100.00%	0.600	0.216	0.198	N/A	N/A
2026.04.05	100.00%	100.00%	100.00%	100.00%	0.778	0.237	0.190	N/A	N/A
2026.04.06	100.00%	100.00%	100.00%	100.00%	0.489	0.211	0.218	N/A	N/A
2026.04.07	100.00%	100.00%	100.00%	100.00%	0.519	0.245	0.236	0.410	N/A
2026.04.08	100.00%	100.00%	100.00%	100.00%	1.301	1.135	2.676	0.552	N/A
2026.04.09	100.00%	100.00%	100.00%	100.00%	0.418	0.234	0.259	0.520	N/A
2026.04.10	100.00%	100.00%	100.00%	100.00%	0.491	0.213	0.231	0.432	N/A
2026.04.11	100.00%	100.00%	100.00%	100.00%	0.258	0.228	0.195	N/A	N/A
2026.04.12	100.00%	100.00%	100.00%	100.00%	0.901	0.198	0.195	N/A	N/A
2026.04.13	100.00%	100.00%	100.00%	100.00%	0.680	0.260	0.254	0.630	N/A
2026.04.14	100.00%	100.00%	100.00%	100.00%	0.523	0.265	0.256	0.546	N/A
2026.04.15	100.00%	100.00%	100.00%	100.00%	0.594	0.238	0.244	0.466	N/A
2026.04.16	100.00%	100.00%	100.00%	100.00%	0.429	0.220	0.227	0.483	N/A
2026.04.17	98,86%	98,86%	98,86%	98,86%	0.748	0.233	0.249	0.477	N/A
2026.04.18	100.00%	100.00%	100.00%	100.00%	0.940	0.244	0.226	N/A	N/A
2026.04.19	100.00%	100.00%	100.00%	100.00%	0.203	0.214	0.263	N/A	N/A
2026.04.20	100.00%	100.00%	100.00%	100.00%	0.568	0.231	0.233	0.399	N/A
2026.04.21	100.00%	100.00%	100.00%	100.00%	0.562	0.241	0.231	0.475	N/A
2026.04.22	100.00%	100.00%	100.00%	100.00%	0.553	0.247	0.233	0.502	N/A
2026.04.23	100.00%	100.00%	100.00%	100.00%	0.601	0.235	0.237	0.477	N/A
2026.04.24	100.00%	100.00%	100.00%	100.00%	0.751	0.240	0.232	0.488	N/A
2026.04.25	100.00%	100.00%	100.00%	100.00%	0.265	0.230	0.191	N/A	N/A
2026.04.26	100.00%	100.00%	100.00%	100.00%	0.546	0.243	0.193	N/A	N/A
2026.04.27	100.00%	100.00%	100.00%	100.00%	0.720	0.246	0.251	0.489	N/A
2026.04.28	100.00%	100.00%	100.00%	100.00%	0.734	0.256	0.243	0.488	N/A
2026.04.29	100.00%	100.00%	100.00%	100.00%	0.726	0.362	0.304	0.535	N/A
2026.04.30	100.00%	100.00%	100.00%	100.00%	0.588	0.288	0.252	0.468	N/A
2026.05.01	100.00%	100.00%	100.00%	100.00%	0.420	0.239	0.237	N/A	N/A
2026.05.02	100.00%	100.00%	100.00%	100.00%	1.387	0.230	0.194	N/A	N/A
2026.05.03	100.00%	100.00%	100.00%	100.00%	0.200	0.214	0.215	0.550	N/A
2026.05.04	100.00%	100.00%	100.00%	100.00%	0.621	0.233	0.234	0.521	N/A
2026.05.05	100.00%	100.00%	100.00%	100.00%	0.621	0.224	0.252	0.508	N/A
2026.05.06	100.00%	100.00%	100.00%	100.00%	0.433	0.242	0.255	0.460	N/A
2026.05.07	100.00%	100.00%	100.00%	100.00%	0.630	0.221	0.256	0.432	N/A
2026.05.08	100.00%	100.00%	100.00%	100.00%	0.735	0.241	0.258	0.498	N/A
2026.05.09	100.00%	100.00%	100.00%	100.00%	0.205	0.254	0.230	N/A	N/A
2026.05.10	100.00%	100.00%	100.00%	100.00%	0.262	0.195	0.205	0.294	N/A
2026.05.11	100.00%	100.00%	100.00%	100.00%	0.482	0.243	0.240	0.540	N/A
2026.05.12	100.00%	100.00%	100.00%	100.00%	0.690	0.237	0.249	0.461	N/A
2026.05.13	100.00%	100.00%	100.00%	100.00%	0.674	0.212	0.240	0.470	N/A
2026.05.14	100.00%	100.00%	100.00%	100.00%	0.520	0.249	0.251	0.633	N/A

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2026.05.15	97,70%	97,70%	97,70%	0.616	0.233	0.255	0.420	N/A
2026.05.16	100.00%	100.00%	100.00%	0.220	0.249	0.215	N/A	N/A
2026.05.17	100.00%	100.00%	100.00%	0.157	0.226	0.239	N/A	N/A
2026.05.18	100.00%	100.00%	100.00%	0.478	0.257	0.244	0.465	N/A
2026.05.19	100.00%	100.00%	100.00%	0.474	0.240	0.246	0.464	N/A
2026.05.20	100.00%	100.00%	100.00%	0.583	0.249	0.260	0.422	N/A
2026.05.21	100.00%	100.00%	100.00%	0.576	0.267	0.238	0.474	N/A
2026.05.22	100.00%	100.00%	100.00%	0.493	0.285	0.267	0.556	N/A
2026.05.23	100.00%	100.00%	100.00%	0.172	0.225	0.211	N/A	N/A
2026.05.24	100.00%	100.00%	100.00%	0.307	0.229	0.177	N/A	N/A
2026.05.25	100.00%	100.00%	100.00%	0.185	0.221	0.197	N/A	N/A
2026.05.26	100.00%	100.00%	100.00%	0.590	0.236	0.243	0.448	N/A
2026.05.27	100.00%	100.00%	100.00%	0.700	0.231	0.240	0.439	N/A
2026.05.28	100.00%	100.00%	100.00%	0.553	0.256	0.232	0.525	N/A
2026.05.29	100.00%	100.00%	100.00%	0.542	0.259	0.263	0.584	N/A
2026.05.30	100.00%	100.00%	100.00%	0.165	0.221	0.197	N/A	N/A
2026.05.31	100.00%	100.00%	100.00%	0.285	0.263	0.200	0.289	N/A
2026.06.01	100.00%	100.00%	100.00%	0.577	0.228	0.239	0.529	N/A
2026.06.02	100.00%	100.00%	100.00%	0.609	0.233	0.227	0.544	N/A
2026.06.03	100.00%	100.00%	100.00%	0.627	0.231	0.216	0.626	N/A
2026.06.04	100.00%	100.00%	100.00%	0.475	0.236	0.233	0.717	N/A
2026.06.05	100.00%	100.00%	100.00%	0.587	0.253	0.252	0.498	N/A
2026.06.06	100.00%	100.00%	100.00%	0.205	0.200	0.213	N/A	N/A
2026.06.07	100.00%	100.00%	100.00%	0.602	0.214	0.185	N/A	N/A
2026.06.08	100.00%	100.00%	100.00%	0.513	0.233	0.236	0.446	N/A
2026.06.09	100.00%	100.00%	100.00%	0.487	0.242	0.258	0.484	N/A
2026.06.10	100.00%	100.00%	100.00%	0.662	0.238	0.256	0.494	N/A
2026.06.11	100.00%	100.00%	100.00%	0.527	0.216	0.250	0.385	N/A
2026.06.12	100.00%	100.00%	100.00%	0.668	0.235	0.246	0.468	N/A
2026.06.13	100.00%	100.00%	100.00%	0.234	0.219	0.194	N/A	N/A
2026.06.14	100.00%	100.00%	100.00%	0.466	0.229	0.180	N/A	N/A
2026.06.15	100.00%	100.00%	100.00%	0.761	0.233	0.217	0.481	N/A
2026.06.16	100.00%	100.00%	100.00%	0.570	0.226	0.235	0.572	N/A
2026.06.17	100.00%	100.00%	100.00%	0.528	0.275	0.257	0.437	N/A
2026.06.18	100.00%	100.00%	100.00%	0.573	0.237	0.253	0.465	N/A
2026.06.19	100.00%	100.00%	100.00%	0.349	0.243	0.239	0.463	N/A
2026.06.20	100.00%	100.00%	100.00%	0.287	0.191	0.190	N/A	N/A
2026.06.21	100.00%	100.00%	100.00%	0.163	0.199	0.177	N/A	N/A
2026.06.22	100.00%	100.00%	100.00%	0.579	0.227	0.237	0.489	N/A
2026.06.23	100.00%	100.00%	100.00%	0.574	0.221	0.234	0.450	N/A
2026.06.24	100.00%	100.00%	100.00%	0.516	0.230	0.228	0.387	N/A
2026.06.25	100.00%	100.00%	100.00%	0.618	0.245	0.231	0.461	N/A
2026.06.26	99.90%	99.90%	99.90%	0.486	0.238	0.230	0.469	N/A
2026.06.27	100.00%	100.00%	100.00%	0.201	0.218	0.181	N/A	N/A

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2026.06.28	100.00%	100.00%	100.00%	0.606	0.218	0.204	N/A	N/A
2026.06.29	100.00%	100.00%	100.00%	0.497	0.246	0.247	0.514	N/A
2026.06.30	100.00%	100.00%	100.00%	0.466	0.249	0.250	0.505	N/A

Legend:

N/A: there was no such inquiry on the specific channel on the specific day.