

2026 Q3	Statistics on the availability of electronic channels (%)			Statistics on the performance of electronic channels - daily average response times of account balance inquiries (s)				
Date (yyyy.mm.dd)	KDB NetBank	KDB PC Kontakt (Electra)	KDB openAPI	KDB NetBank (corporate)	KDB NetBank (private)	KDB NetBank (SME)	KDB PC Kontakt (Electra)	KDB openAPI
2026.07.01	100.00%	100.00%	100.00%	0.544	0.242	0.232	0.551	N/A
2026.07.02	100.00%	100.00%	100.00%	0.530	0.221	0.241	0.380	N/A
2026.07.03	100.00%	100.00%	100.00%	0.481	0.225	0.242	0.455	N/A
2026.07.04	100.00%	100.00%	100.00%	0.221	0.217	0.189	N/A	N/A
2026.07.05	100.00%	100.00%	100.00%	0.627	0.235	0.188	N/A	N/A
2026.07.06	100.00%	100.00%	100.00%	0.604	0.224	0.226	0.432	N/A
2026.07.07	100.00%	100.00%	100.00%	0.588	0.233	0.236	0.293	N/A
2026.07.08	100.00%	100.00%	100.00%	0.501	0.217	0.227	0.376	N/A
2026.07.09	100.00%	100.00%	100.00%	0.586	0.238	0.247	0.314	N/A
2026.07.10	100.00%	100.00%	100.00%	0.464	0.241	0.236	0.398	N/A
2026.07.11	100.00%	100.00%	100.00%	0.301	0.236	0.192	N/A	N/A
2026.07.12	100.00%	100.00%	100.00%	0.169	0.203	0.204	N/A	N/A
2026.07.13	100.00%	100.00%	100.00%	0.498	0.216	0.237	0.340	N/A
2026.07.14	100.00%	100.00%	100.00%	0.649	0.237	0.224	0.534	N/A
2026.07.15	100.00%	100.00%	100.00%	0.534	0.262	0.246	0.380	N/A
2026.07.16	100.00%	100.00%	100.00%	0.807	0.253	0.256	0.496	N/A
2026.07.17	100.00%	100.00%	100.00%	0.624	0.258	0.241	0.395	N/A
2026.07.18	100.00%	100.00%	100.00%	0.173	0.250	0.241	N/A	N/A
2026.07.19	100.00%	100.00%	100.00%	0.218	0.316	0.193	N/A	N/A
2026.07.20	100.00%	100.00%	100.00%	0.690	0.228	0.233	0.321	N/A
2026.07.21	100.00%	100.00%	100.00%	0.667	0.256	0.240	0.509	N/A
2026.07.22	100.00%	100.00%	100.00%	0.532	0.233	0.260	0.308	N/A
2026.07.23	100.00%	100.00%	100.00%	0.591	0.241	0.223	0.758	N/A
2026.07.24	100.00%	100.00%	100.00%	0.675	0.249	0.230	0.410	N/A
2026.07.25	100.00%	100.00%	100.00%	0.269	0.256	0.218	N/A	N/A
2026.07.26	97,70%	97,70%	97,70%	0.197	0.188	0.183	N/A	N/A
2026.07.27	100.00%	100.00%	100.00%	0.500	0.227	0.230	0.357	N/A
2026.07.28	100.00%	100.00%	100.00%	0.601	0.252	0.226	0.368	N/A
2026.07.29	100.00%	100.00%	100.00%	0.503	0.210	0.214	0.348	N/A
2026.07.30	100.00%	100.00%	100.00%	0.615	0.221	0.244	0.387	N/A
2026.07.31	100.00%	100.00%	100.00%	0.427	0.306	0.267	0.543	N/A
2026.08.01	100.00%	100.00%	100.00%	0.263	0.245	0.221	N/A	N/A
2026.08.02	100.00%	100.00%	100.00%	N/A	0.198	0.199	N/A	N/A
2026.08.03	100.00%	100.00%	100.00%	N/A	0.262	0.254	0.653	N/A
2026.08.04	100.00%	100.00%	100.00%	N/A	0.281	0.285	0.436	N/A
2026.08.05	100.00%	100.00%	100.00%	N/A	0.287	0.303	0.550	N/A
2026.08.06	100.00%	100.00%	100.00%	N/A	0.244	0.280	0.539	N/A
2026.08.07	100.00%	100.00%	100.00%	N/A	0.279	0.286	0.502	N/A
2026.08.08	100.00%	100.00%	100.00%	N/A	0.287	0.281	N/A	N/A
2026.08.09	100.00%	100.00%	100.00%	N/A	0.258	0.243	N/A	N/A
2026.08.10	100.00%	100.00%	100.00%	N/A	0.311	0.324	0.490	N/A
2026.08.11	100.00%	100.00%	100.00%	N/A	0.354	0.320	0.536	N/A
2026.08.12	100.00%	100.00%	100.00%	N/A	0.308	0.323	0.454	N/A
2026.08.13	100.00%	100.00%	100.00%	N/A	0.301	0.319	0.517	N/A

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2026.08.14	100.00%	100.00%	100.00%	N/A	0.295	0.319	0.865	N/A
2026.08.15	100.00%	100.00%	100.00%	N/A	0.266	0.300	N/A	N/A
2026.08.16	100.00%	100.00%	100.00%	N/A	0.271	0.266	0.335	N/A
2026.08.17	100.00%	100.00%	100.00%	N/A	0.297	0.317	0.545	N/A
2026.08.18	100.00%	100.00%	100.00%	N/A	0.330	0.322	0.561	N/A
2026.08.19	100.00%	100.00%	100.00%	N/A	0.321	0.311	0.616	N/A
2026.08.20	100.00%	100.00%	100.00%	N/A	0.259	0.304	N/A	N/A
2026.08.21	100.00%	100.00%	100.00%	N/A	0.227	0.298	0.337	N/A
2026.08.22	100.00%	100.00%	100.00%	N/A	0.307	0.257	N/A	N/A
2026.08.23	100.00%	100.00%	100.00%	N/A	0.295	0.248	N/A	N/A
2026.08.24	100.00%	100.00%	100.00%	N/A	0.286	0.331	0.513	N/A
2026.08.25	100.00%	100.00%	100.00%	N/A	0.318	0.312	0.569	N/A
2026.08.26	100.00%	100.00%	100.00%	N/A	0.315	0.308	0.586	N/A
2026.08.27	100.00%	100.00%	100.00%	N/A	0.343	0.327	0.514	N/A
2026.08.28	100.00%	100.00%	100.00%	N/A	0.320	0.294	0.482	N/A
2026.08.29	100.00%	100.00%	100.00%	N/A	0.305	0.282	N/A	N/A
2026.08.30	100.00%	100.00%	100.00%	N/A	0.301	0.268	N/A	N/A
2026.08.31	100.00%	100.00%	100.00%	N/A	0.318	0.306	0.595	N/A
2026.09.01	100.00%	100.00%	100.00%	N/A	0.329	0.309	0.548	N/A
2026.09.02	100.00%	100.00%	100.00%	N/A	0.224	0.253	0.335	N/A
2026.09.03	100.00%	100.00%	100.00%	N/A	0.232	0.213	0.635	N/A
2026.09.04	100.00%	100.00%	100.00%	N/A	0.217	0.206	0.330	N/A
2026.09.05	100.00%	100.00%	100.00%	N/A	0.195	0.204	N/A	N/A
2026.09.06	100.00%	100.00%	100.00%	N/A	0.187	0.170	N/A	N/A
2026.09.07	100.00%	100.00%	100.00%	N/A	0.222	0.215	0.426	N/A
2026.09.08	100.00%	100.00%	100.00%	N/A	0.243	0.231	0.460	N/A
2026.09.09	100.00%	100.00%	100.00%	N/A	0.213	0.227	0.379	N/A
2026.09.10	100.00%	100.00%	100.00%	N/A	0.234	0.248	0.414	N/A
2026.09.11	100.00%	100.00%	100.00%	N/A	0.223	0.222	0.387	N/A
2026.09.12	100.00%	100.00%	100.00%	N/A	0.193	0.203	N/A	N/A
2026.09.13	100.00%	100.00%	100.00%	N/A	0.213	0.176	N/A	N/A
2026.09.14	100.00%	100.00%	100.00%	N/A	0.236	0.236	0.391	N/A
2026.09.15	100.00%	100.00%	100.00%	N/A	0.231	0.230	0.924	N/A
2026.09.16	100.00%	100.00%	100.00%	N/A	0.217	0.223	0.450	N/A
2026.09.17	100.00%	100.00%	100.00%	N/A	0.236	0.253	0.371	N/A
2026.09.18	100.00%	100.00%	100.00%	N/A	0.194	0.238	0.340	N/A
2026.09.19	100.00%	100.00%	100.00%	N/A	0.186	0.224	N/A	N/A
2026.09.20	100.00%	100.00%	100.00%	N/A	0.235	0.183	N/A	N/A
2026.09.21	100.00%	100.00%	100.00%	0.455	0.213	0.247	0.352	N/A
2026.09.22	100.00%	100.00%	100.00%	0.424	0.245	0.243	0.371	N/A
2026.09.23	100.00%	100.00%	100.00%	0.707	0.217	0.247	0.366	N/A
2026.09.24	100.00%	100.00%	100.00%	0.822	0.228	0.246	0.361	N/A
2026.09.25	100.00%	100.00%	100.00%	0.694	0.247	0.234	0.579	N/A
2026.09.26	100.00%	100.00%	100.00%	0.191	0.237	0.211	N/A	N/A

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2026.09.27	99.89%	99.89%	99.89%	0.181	0.197	0.180	N/A	N/A
2026.09.28	100.00%	100.00%	100.00%	0.553	0.230	0.231	0.453	N/A
2026.09.29	99.89%	99.89%	99.89%	0.623	0.212	0.228	0.357	N/A
2026.09.30	100.00%	100.00%	100.00%	0.480	0.296	0.244	0.448	N/A

Legend:

N/A: there was no such inquiry on the specific channel on the specific day.